

# Star Ratings Checklist

## Accommodation specific details

- ✓ Room type/number
- ✓ Refurbishment details
- ✓ Occupancy

Details of the following services/facilities available and the condition and quality of each (where applicable)

- ✓ Guest/General Services (i.e reception, housekeeping, wifi, transfers, day spa, retail)
- ✓ Recreational Facilities (i.e. swimming pool, tennis court, bbq, gymnasium, playground)
- ✓ External Features (i.e. building exterior, barbeque facilities, gardens and landscapes, parking/driveways, pathways, signage)
- ✓ Food and Beverage/Dining (i.e dining room/restaurant, room service/in-room provisions/mini-bar, vending machines)
- ✓ Bedroom (i.e. bedcovers, bedding, mattress/size of bed, furnishings/storage, lighting, window coverings/privacy, floor space, floor coverings, wall and ceilings)
- ✓ In-room/General Facilities (i.e. tea and coffee making, security and safety, communications, heating/cooling/ventilation, non-smoking)
- ✓ Bathroom (i.e. shower/bath, vanity, bathroom fittings, toilet, lighting, personal amenities, towelling, window coverings/privacy, floor space, type of bathroom, floor coverings, walls and ceiling, ventilation)
- ✓ Lounge and Dining Areas (entertainment facilities, lounge seating, dining table and chairs, lighting, windows and coverings/privacy, lighting, walls and ceilings, coverings, floor space)
- ✓ Guest Laundry (appliances, ironing, dry cleaning, tub/washing/bench space)
- ✓ Security and Safety Measures (surveillance, safety deposit box/in-room safe)
- ✓ Kitchen - inc. Camp Kitchens (i.e. kitchen appliances, crockery/cutlery/kitchen equipment, dishwashing, cupboard and benches, lighting, floor coverings)
- ✓ Tourist/Park Sites (roadways/drainage, fencing, power supply, sullage/waste, site surfaces)
- ✓ Amenities Building